

DOMUS PVC-U Windows & Doors

Warranty

Domus Inc. (hereinafter, Domus) warrants that any Domus window or door shall be free of material defects in manufacturing and/or materials for the period specified below. This warranty applies to the window/door under normal use and service, subject to the conditions and limitations herein listed. Domus' liability under this warranty shall be limited to the repair or replacement of nonconforming goods or parts, at Domus' option. Domus shall not be responsible for installation of any replacement items or any incidental or consequential damages that may arise out of a claim for breach of this warranty.

This warranty covers only those manufacturing and material defects as specified herein and does not include defects or damages attributable to improper installation and or application of product, use or maintenance; normal weathering; defects caused by accident, fire, flood, acts of God, vandalism, riot or civil disorder, building settlement or structural failures of walls or foundations, stresses resulting from localized heat which causes excessive temperature differentials over glass surface, or occurrences beyond Domus' control. Painting, staining or altering the window and its parts will void any warranty with respect to such parts. Furthermore, this warranty does not cover loss of time, inconvenience, nor does it cover delays or construction costs for late or damaged delivery or incidental or consequential damages.

PVC-U (Vinyl) Frame

The PVC-U components of the frame and sash are warranted against defects resulting from blistering, chipping, cracking, peeling, corroding or pitting for a period of twenty years after delivery of the product. Should the PVC-U fail as a result of defects described above, Domus will replace the window or door at no cost.

Glass

Glass has prevalent characteristics such as bubbles, slight discolourations, blurs, and hairline scratches. These are expected, as they inherent qualities that will meet or exceed US federal specifications DD-G-451D. Domus warrants against stress cracks in glass panels for a period of 5 years after the date of delivery if the window is properly installed. Stress cracks in glass panels can result from natural settlement or extreme thermal changes between inside and outside temperatures. Stress cracks are not the result of defects in materials and/or workmanship. In the event of a stress crack during the 5 year warranty period, Domus will ship a replacement panel to the owner at no cost.

Insulated Glass Unit

The sealed glass component is warranted to be free of defects resulting in material obstruction of vision or film formation caused by dust or moisture in the dead air space of a sealed unit for a period of 10 years after the date of delivery from Domus.

Laminated Glass Unit

The laminated glass is warranted to be free of defects resulting in material obstruction of vision or delamination for a period of 5 years from the date of delivery from Domus.

Hardware Moving Parts

The hardware and moving parts shall be warranted for a period of 5 years after the date of delivery from Domus from material defects in manufacturing and/or materials.

Claims

Any claim for defect under this warranty must be submitted promptly after discovery to Domus at:

Domus Inc.

Attn: Service Department

PO Box W1930

Woods Centre

St. John's, Antigua, WI

Or by email

service@domusibs.com

No customer, distributor, sales person, dealer, retailer or other representative of Domus has the authority to alter or change these warranties either orally or in writing.